

# The British Library

## Company description:

The British Library is the national library of the United Kingdom. It provides world-class information services to the academic, business, research and scientific communities and offers unparalleled access to the world's largest and most comprehensive research collection.

## Challenge:

When The British Library decided to restructure its HR and payroll system for its 2,500 employees, it wanted a holistic technology solution that would enable HR and payroll to talk to each other as well as offering extra functionality such as training, recruitment and employee self-service access.

## Solution:

A fully integrated HR and Payroll ResourceLink solution with a managed payroll service and ASP service.

## Benefits:

- System able to meet the demands of Government terms and conditions
- No need for expensive bespoke alterations

## Background

It was important to The British Library that the company it chose to work with to restructure its HR and payroll system acted as a partner not just a supplier.

With this in mind NorthgateArinso was chosen against severe competition from a variety of other bidders, largely due to its extensive experience in the HR and public sector marketplaces. In the first stage of a seven-year contract with The British Library, NorthgateArinso has implemented an integrated HR and payroll solution, which includes a single database solution for both HR and payroll, thus ensuring there is no inconsistency, duplication or re keying of information between user departments.

## Solution

As well as implementing ResourceLink, NorthgateArinso is also supplying a managed payroll service and ASP service for the library. NorthgateArinso's ASP service manages the hardware and associated services in support of the ResourceLink application. The managed payroll service supports the British Library payroll team with the day-today practicalities of running a payroll. On completion of the monthly pay cycle, NorthgateArinso manage the payroll processing, payslip production, BACS payments and third party payments. At the end of the tax year, NorthgateArinso manage all the 'end of year' processes on behalf of The British Library.

Dave Bothamley, Finance Manager at The British Library commented:

"NorthgateArinso's ResourceLink product has met all of our technology requirements. Having been built to work within the public sector it is able to cope with specifics that are required under Government terms and conditions without the need for expensive bespoke alterations. NorthgateArinso has also joined our work group sessions, which allows us to work together on implementation and training."

## Conclusion

Looking to the future, NorthgateArinso will continue working with The British Library to implement more functions to the HR and Payroll solution. NorthgateArinso is currently working on applying training and recruitment models, and once these are live, it plans to look at providing self-service features so that employees can manage access to their own details. This will enable them to do things such as book training courses and holiday time, reducing much of the administration for HR staff and allowing them to concentrate on more strategic issues.

## For more information

With the skills, experience and market knowledge of NorthgateArinso behind you, you too can be well placed to translate the HR challenges your organisation is facing into powerful opportunities.

For an initial discussion about your requirements, call us on 0800 035 0545.  
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or visit [www.northgatearinso.com/uk](http://www.northgatearinso.com/uk).

